



## Highlights 2020-21

### Volunteers

**1,588** individuals assisted with volunteering enquiries

**244** face to face appointments

#### Reported outcomes:

Skill development; social and community connections; improved physical & mental health; improved self confidence; sense of purpose & productivity; increased employment outcomes.

### CVS

**1,793** visits to **152** residents

**25** Aged Care Facilities serviced

**71** active CVS (Community Visitors Scheme) volunteers

#### Reported outcomes:

External volunteer recruitment, screening and support saved Aged Care facility staff time; residents benefited from increased community connection and improved mental & physical wellbeing; general improved impression of the facility from resident's families; volunteers felt satisfied and happy from providing company to an older person.

### Organisations

**150** member organisations

**408** volunteer roles advertised

**1,784** volunteer referrals made

#### Reported outcomes:

Positions requiring multiple volunteers filled; increased visibility and marketing of roles; SVSA is main source of volunteer recruitment; skilled volunteers helped organisational development; increased ability to deliver more services to more clients.

### VIBE

Over a 2-year period, the VIBE (Valuing Individual's Background and Experience) Project supported **275** skilled volunteers over 50 years of age to find meaningful and fulfilling volunteer opportunities that utilised their immense and diverse skill sets.

