

HIGHLIGHTS 2019-2020



- **1,902 individuals assisted with volunteering enquiries**

- **307 face to face appointments**

Reported outcomes from individuals: Job related skills and experience, improved physical and mental health, social connections, improved self esteem and confidence



- **122 member organisations**

- **422 volunteer roles advertised**

- **2,141 volunteer referrals made**

Reported outcomes from organisations: Positions requiring multiple volunteers filled, increased visibility and marketing of roles, main source of volunteer recruitment, time that is saved marketing roles utilised elsewhere, skilled volunteers helping organisation develop, ability to deliver more services to more clients



- **11 open training courses**

- **280 participants (volunteers and Volunteer Managers)**

Reported outcomes from participants: Increased skills and knowledge, better able to manage regulatory obligations, improved risk management, better able to do work due to knowledge to improve practice, better volunteering experience, more volunteers, better retention of volunteers, increased program capacity for volunteers and clients



- **2,363 visits to 167 residents**

- **28 Aged Care Facilities serviced**

- **78 active CVS volunteers**

Reported outcomes from residents, volunteers and Aged Care facility staff: volunteers are recruited, screened and supported externally saving Aged Care facility staff time, additional connection to community for residents, improved general interaction from resident within the facility, improved impression of facility from resident's families, improved mental and physical wellbeing of residents and volunteers

**Southern
Volunteering
(SA) Inc**

